

## CASE STUDY 3

# These case studies below are verbatim reports from Kathleen as they occurred...

**11.30pm Young mum called me on my work phone asking for help her and her husband is caught in a domestic violence outburst.** I asked the mum if she was safe and if she was in any danger and she was safe she told me she was in town waiting for her family to pick her up she also told me that her husband has one of her kids so I ask her if the child would be in any danger and she said no. I ask her if she have money and she said yes. Her family lives a long way from Leeds so I ask her if she wanted me to pick her up and to wait at my house and she said yes. So I went to Leeds and picked her up. Her family got her from my House and the child was safely given back to its mother.

**5.30pm Mrs. M rang to have a chat about her situation. She told me she was fine.** So I told her that Leeds GATE will help her in any way we can and if she needs us she knows where we are. She asks me about security for her home I advised her to get some panic buttons in her house. Because she is very nervous so I ask her if she wants to go for a coffee she said ok so I will get Claire involved (our advocacy worker). And I go for a coffee. I can see that Mrs. M is feeling very low and she has lost her self esteem. I think she needs help A.S.A.P. because she is always on the phone to me feeling very lonely. I will go and see Mrs. M

and see how she is doing. She has told me that she is getting a divorce so I told her Claire will help her if she needs to.

**9.30pm Got a phone call on D.V; mum was very upset and stressed out she just had a fight with her husband's new partner.** She have contacted me many times before regarding the same thing. Her husband told her he was coming back to the house to give her a beating so I told her to get out she told me that she will phone the police if he comes to her house. But I don't think she will so I phone her at 10 pm and see if she is ok. I tell her if she needs me then I am only a phone call away. She has dropped her two kids off at her mums and they will stay there for the night. I told her to go there but she said she will not be driven out by him. 10.30 pm rang Mrs O on her phone. She told me she is going to move to another house somewhere else. I told her if she needs help with that then Leeds GATE will help her with that. Mrs O did move house with quite a lot of advocacy support from GATE The husband has never came back to live with Mrs O but I feel she is still in danger as I know she is suffering DV very bad from her ex husband.